What?

The Managing IFRC Operations Training (MOT) aims to strengthen the way operations are managed in order to improve **IFRC's support to National Societies** during disasters and crises.

The MOT supports professionals from **IFRC** and **National Societies** (receiving or contributing to IFRC operational support) to apply IFRC policies and strategies and to use IFRC systems and tools effectively. It prepares participants to provide strong **strategic and operational management** during emergency response operations, from the **start-up phase** through **long-term implementation**.

The MOT prepares individuals to effectively function as **Operations Managers** in an IFRC disaster response operation by equipping them with the skills needed to provide assistance that meets humanitarian needs while strengthening the response and preparedness capacity of National Societies.

Why?

The MOT is designed to:

- Strengthen operational leadership, consistency, and quality across IFRC emergency responses

- Build a stronger pool of professionals capable of **supporting National Societies during crises and disasters**
- Improve the effective use of IFRC tools, systems, and frameworks in emergency operations

The training targets the following **Core Competencies**:

- Movement Context, Principles and Values
- National Society Capacity Strengthening
- Coordination
- Direction Setting and Quality Programme Management
- Resource Management
- Safety and Security
- Transition and Recovery

Please refer to the standard Operations Manager Role Profile.

Who?

The training is for participants with previous deployment experience within the Movement who plan to deploy internationally or domestically as Operations Managers in the future.

It is a Tier 2&3 competency level programme to further develop participants entering at Tier 1&2 level competencies according to the Core Competency Framework.

Participant Profile

In general, participants are expected to have:

- Minimum 3 years of **field experience** with an extensive background in disaster and crisis response and management.
- Experience of working within the RCRC Movement, including in **disaster and crisis management** and with special attention to budget holder or **finance responsibilities**.
- Experience of managing and supporting workforce.
- Experience in project cycle management, including proposal development, budgeting and reporting, monitoring, and evaluation.
- Experience of working in multi-discipline or multi-national teams.
- Experience of working with or as part of National Societies, particularly in DREF or Emergency Appeal supported operations. International humanitarian response experience is an asset.

- Experience of working effectively in **complex and high-pressure environments**
- Availability for deployment for at least one month during the next 2-years period.
- Fluency in both written and spoken English. Knowledge of other languages is an asset.

Nomination & Selection

- **40 candidates** will be accepted into the **online phase** of the training
- From these, **30 participants** will be selected to attend the **face-to-face phase**

Selection for the in-person phase is based on:

- Application assessment
- Results of the final test
- Timely submission of weekly homework exercises
- Engagement and participation in online sessions with Subject Matter Experts (SMEs)

How?

The MOT is fully delivered in **English** and consists of **two mandatory phases**:

1. Online Component (4 weeks)

- Weekly scheduled **live sessions** with Subject Matter Experts (SMEs)
- Mandatory learning tasks and homework assignments
- Approximately **7 hours per week** of quality learning time (**~30 hours total**)
- Requires **stable internet access** and the use of platforms such as Microsoft Teams, Zoom, SharePoint, and Moodle
- Final test

Only candidates who **meet the required performance standards** will be considered for selection to the face-to-face phase.

2. Face-to-Face Training (9 days)

- Includes intensive, practical, and experiential learning
- Participants will receive individual support to improve targeted competencies and will receive tailored feedback on their performance.